



J.B. Pritzker, Governor

Kristin A. Richards, Director



Unemployment Insurance Questions and Answers

Doug Potts, September 18, 2020

Presented by the Illinois Department of Employment Security
Service Delivery | West Suburban Jobs Council

Unemployment Insurance Questions and Answers

- Doug Potts
- Northern Region Employment Service Program Manager
- Acting Statewide Employment Service Program Manager
- Illinois Department of Employment Security
- 20 Years in Workforce Development



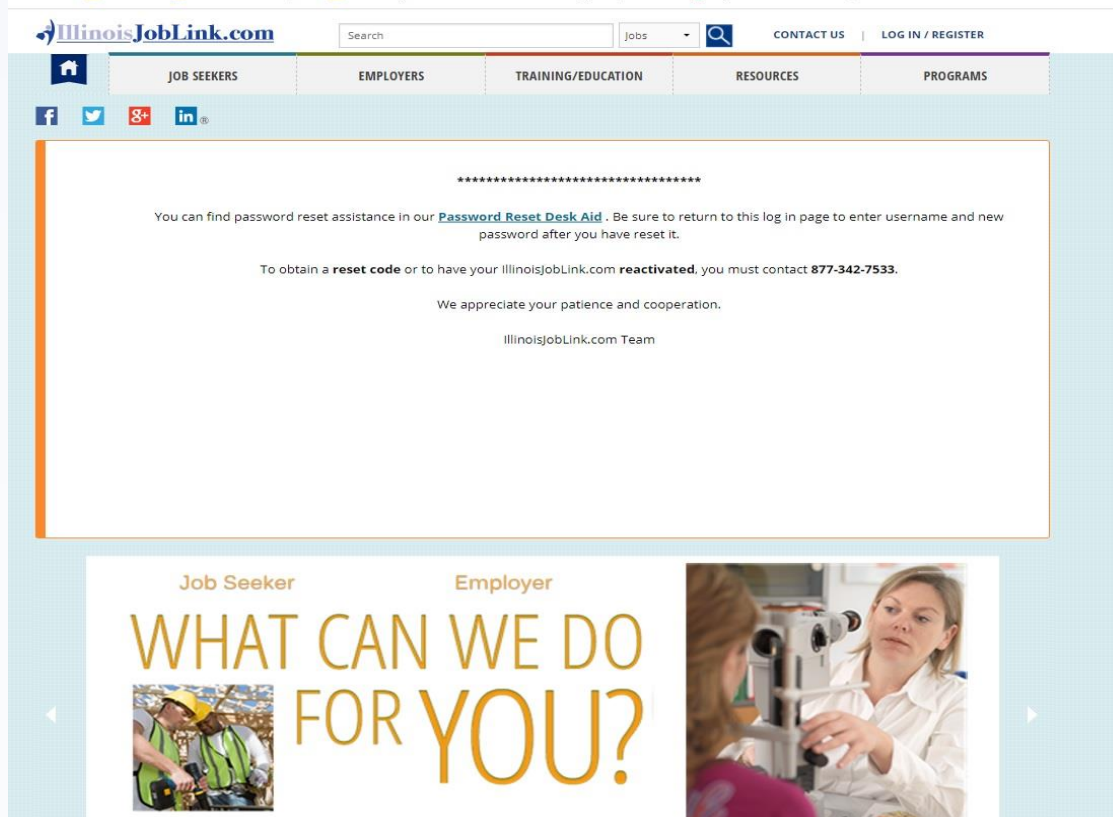
Unemployment Insurance Questions and Answers

- Who is hiring?
- What occupations are trending?
- What is the status of the government stimulus package?

Whose Hiring?

- www.illinoisjoblink.com

Over 79,400 positions as of 9/18/2020



Use Illinoisjoblink.com for Your Job Search

The screenshot shows the IllinoisJobLink.com website. At the top, there is a search bar with the text "Search" and a dropdown menu set to "jobs". To the right of the search bar are links for "CONTACT US" and "LOG IN / REGISTER". Below the search bar is a navigation menu with tabs for "JOB SEEKERS", "EMPLOYERS", "TRAINING/EDUCATION", "RESOURCES", and "PROGRAMS". To the left of the navigation menu are social media icons for Facebook, Twitter, Google+, and LinkedIn. Below the navigation menu is a large orange banner with the text "*****Job Seeker Message *****" and a warning: "Be careful of unsolicited emails from companies requesting for personal financial information or asking you to Interview using Google Hangouts. Click the Protect Yourself Link at the bottom of this page for helpful tips to staying safe while Job searching." Below the orange banner is a large banner for "IDES ILLINOIS DEPARTMENT OF EMPLOYMENT SECURITY Hiring Events". This banner features three images: a group of people in military uniforms, two men in business suits shaking hands, and a job application form. Below the hiring events banner are three columns of content. The first column is titled "LOOKING FOR A JOB?" and includes the text "Post your resume and start your search for the perfect career today." and a "Learn More" button. The second column is titled "READY TO HIRE SOMEONE?" and includes the text "Take one step closer to finding the perfect candidate by signing up." and a "Learn More" button. The third column is titled "THINKING ABOUT A CAREER?" and includes the text "Find colleges and training providers that match your career goals." and a "Find Training/Education" button.

IllinoisJobLink.com

Search jobs

CONTACT US | LOG IN / REGISTER

JOB SEEKERS EMPLOYERS TRAINING/EDUCATION RESOURCES PROGRAMS

*****Job Seeker Message *****

Be careful of unsolicited emails from companies requesting for personal financial information or asking you to Interview using Google Hangouts. Click the Protect Yourself Link at the bottom of this page for helpful tips to staying safe while Job searching.

IDES ILLINOIS DEPARTMENT OF EMPLOYMENT SECURITY Hiring Events

LOOKING FOR A JOB?

Post your resume and start your search for the perfect career today.

Learn More

READY TO HIRE SOMEONE?

Take one step closer to finding the perfect candidate by signing up.

Learn More

THINKING ABOUT A CAREER?

Find colleges and training providers that match your career goals.

Find Training/Education

Illinoisjoblink.com will save your Work Search

1. In the “What” field, type the job title
2. In the “Where” field, enter the City, State or Zip Code
3. In the “Within” field, enter the miles you are willing to commute
4. Click the blue search button

The screenshot shows the IllinoisJobLink.com website. At the top, there is a navigation bar with the site logo, a search bar, a dropdown menu set to 'Jobs', and links for 'CONTACT US', 'Hi Gustavo', and 'LOG OUT'. Below this is a main menu with tabs for 'JOB SEEKERS' (highlighted), 'EMPLOYERS', 'TRAINING/EDUCATION', 'RESOURCES', and 'PROGRAMS'. The 'JOB SEEKERS' tab is active, leading to the 'JOB SEARCH' page. On the left side of the 'JOB SEARCH' page is a 'REFINE SEARCH' sidebar. It has two sections: 'Education Level' and 'Wage'. The 'Education Level' section lists various levels with the number of results in parentheses: Some High School or less (886), High School Diploma or Equivalent (11,875), Vocational Certificate or Credential (12,071), Some College (12,246), Associate's Degree (13,022), Bachelor's Degree (19,409), Master's Degree (20,172), Other Professional Degree (20,237), Ph.D (20,433), MD, OD or Related (20,442), DDS, DMD or Related (20,444), and JD (20,451). The 'Wage' section shows '\$0.00 or more (76,629)'. The main 'JOB SEARCH' area contains instructions on how to use the search fields. Below the instructions is a search form with four input fields: 'What' (with a placeholder 'job should be...'), 'Where', 'Within', and 'Miles'. A blue search button with a magnifying glass icon is to the right of the 'Miles' field. Below the search form is a 'FILTERED BY' section with a checkbox for 'STATUS: ACTIVE'. At the bottom of the sidebar, there is a 'Label *' field, a 'Save search as...' button, and a 'Show Saved Job Searches' button with a magnifying glass icon. The search results section shows '1 - 10 of 82,232 matches in 0.083 seconds'. The first result is 'Assembly Specialist (4523591)'. At the bottom right of the page, it says 'Last Updated: 2016-10-20'.

IllinoisJobLink.com Search Jobs [CONTACT US](#) | [Hi Gustavo](#) | [LOG OUT](#)

JOB SEEKERS EMPLOYERS TRAINING/EDUCATION RESOURCES PROGRAMS

REFINE SEARCH

Education Level

- Some High School or less (886)
- High School Diploma or Equivalent (11,875)
- Vocational Certificate or Credential (12,071)
- Some College (12,246)
- Associate's Degree (13,022)
- Bachelor's Degree (19,409)
- Master's Degree (20,172)
- Other Professional Degree (20,237)
- Ph.D (20,433)
- MD, OD or Related (20,442)
- DDS, DMD or Related (20,444)
- JD (20,451)

Wage

- \$0.00 or more (76,629)

JOB SEARCH

Enter your search criteria into the boxes below, then click the search icon or press enter. In the What field, you can type the job title, keywords, or job posting number. In the Where field, enter a city, state or zip code. In the Within field enter the number of miles around the location entered. To narrow your search results, use the "Refine Search" filters on the left by selecting a category. The number next to each filter indicates the number of results currently in the system using that filter, plus your current search criteria. If zero jobs meet the criteria, the filter will not display for selection. Results do not include indeed.com jobs. To search indeed.com jobs, click Search Other Job Banks at the right. Filters can be removed by selecting the link you want to remove in the Filtered By section. Searches can be saved by entering a unique name in the Label field and selecting the Save search as button.

SEARCH OTHER JOB BANKS

* Indicates a required field

job should be...

What Where Within Miles

FILTERED BY ☒ STATUS: ACTIVE

Label * Save search as... Show Saved Job Searches

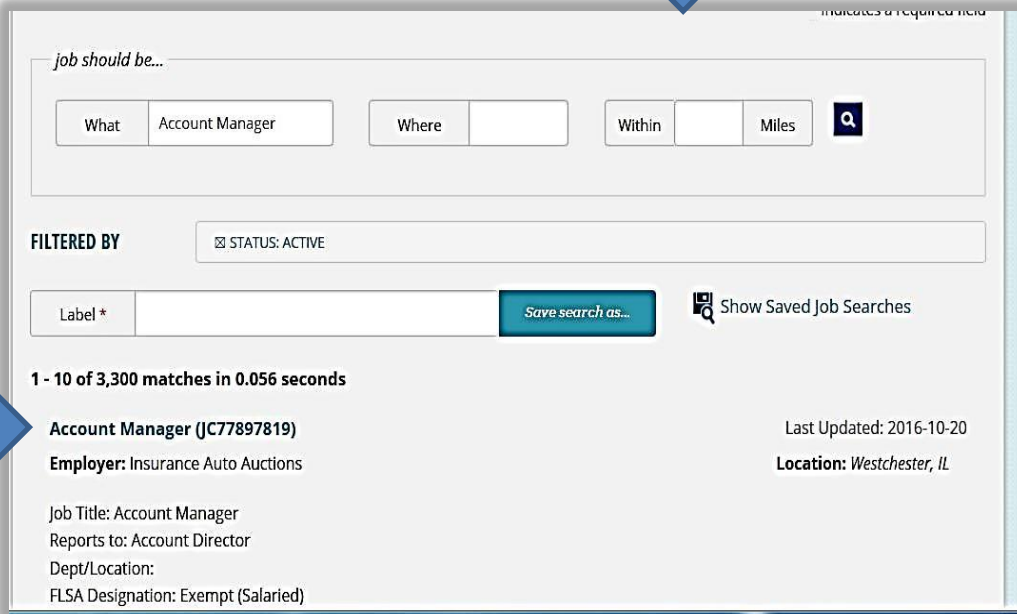
1 - 10 of 82,232 matches in 0.083 seconds

Assembly Specialist (4523591)

Last Updated: 2016-10-20

Illinoisjoblink.com is available 24/7

1. Select the company



job should be...

What Account Manager Where Within Miles

FILTERED BY ☒ STATUS: ACTIVE

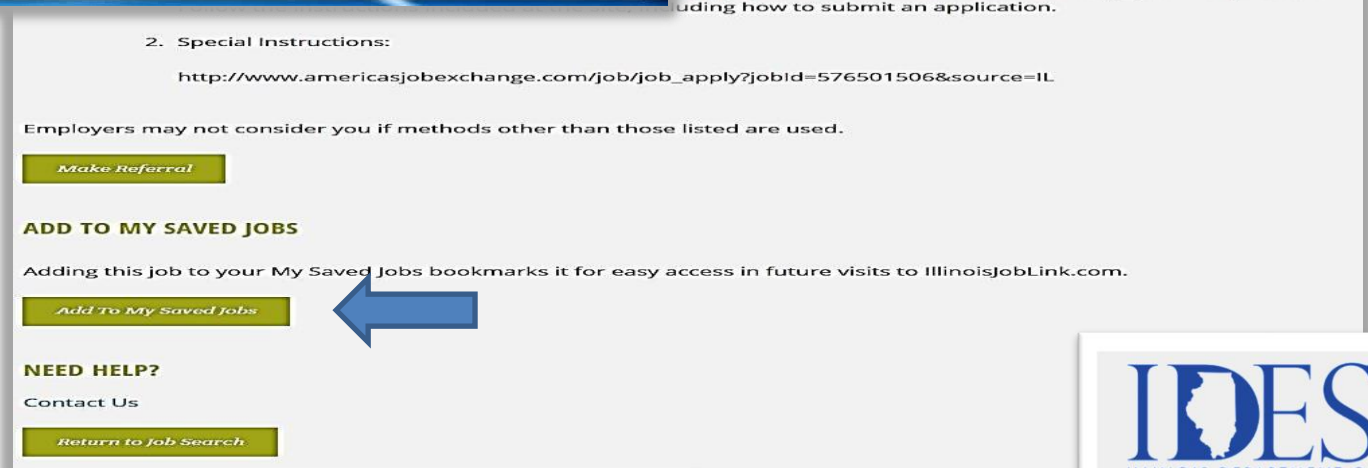
Label * Save search as... Show Saved Job Searches

1 - 10 of 3,300 matches in 0.056 seconds

Account Manager (JC77897819) Last Updated: 2016-10-20
Employer: Insurance Auto Auctions
Location: Westchester, IL

Job Title: Account Manager
Reports to: Account Director
Dept/Location:
FLSA Designation: Exempt (Salaried)

2. Select Add to my saved jobs



apply?jobId=576501506&source=IL to apply for this position.
including how to submit an application.

2. Special Instructions:

http://www.americasjobexchange.com/job/job_apply?jobId=576501506&source=IL

Employers may not consider you if methods other than those listed are used.

[Make Referral](#)

ADD TO MY SAVED JOBS

Adding this job to your My Saved Jobs bookmarks it for easy access in future visits to IllinoisJobLink.com.

[Add To My Saved Jobs](#)

NEED HELP?

Contact Us

[Return to Job Search](#)

Whose Hiring

Over 70 Virtual Job Fairs, Information on Online Training,
Job postings linking to Illinoisjoblink.com

Get Hired IL

Connecting Employers Looking for Workers to Workers Looking for Work

Have you lost your job as a result of the COVID-19 pandemic?

Are you looking for candidates to fill open positions?

JOB SEEKERS CLICK HERE

EMPLOYERS CLICK HERE

VIRTUAL JOB FAIRS HERE

ONLINE TRAINING OPPORTUNITIES

Whose Hiring?

- Get Hired Illinois- Essential Hiring Employer List

Essential Hiring Employers as of 9/18/2020

There are over 79,400+ job opportunities listed at www.illinoisjoblink.com as of 9/18/2020 Do a Job Search > in "What" field put in the employer name and click "Search" to view all employment opportunities.
(Part of the "Get Hired IL" Initiative)

What occupations are trending?

- Anything related to COVID-19

Healthcare- Nurses, Nurses Aides, Physician Assistants,
Patient Care Technicians, Certified Nursing Assistants,
Home Health Aides, Healthcare Linen Companies
Warehouse, Distribution, Logistics, Assemblers

What is the status of the government stimulus package?

- Federal Pandemic Unemployment Compensation \$600 ended 7/31/2020
- No new legislation by Congress
- President signed Executive Orders
- IDES working on administering executive orders
- Lost Wages Assistance Program
- Supplemental Payments being made
- Information and FAQs

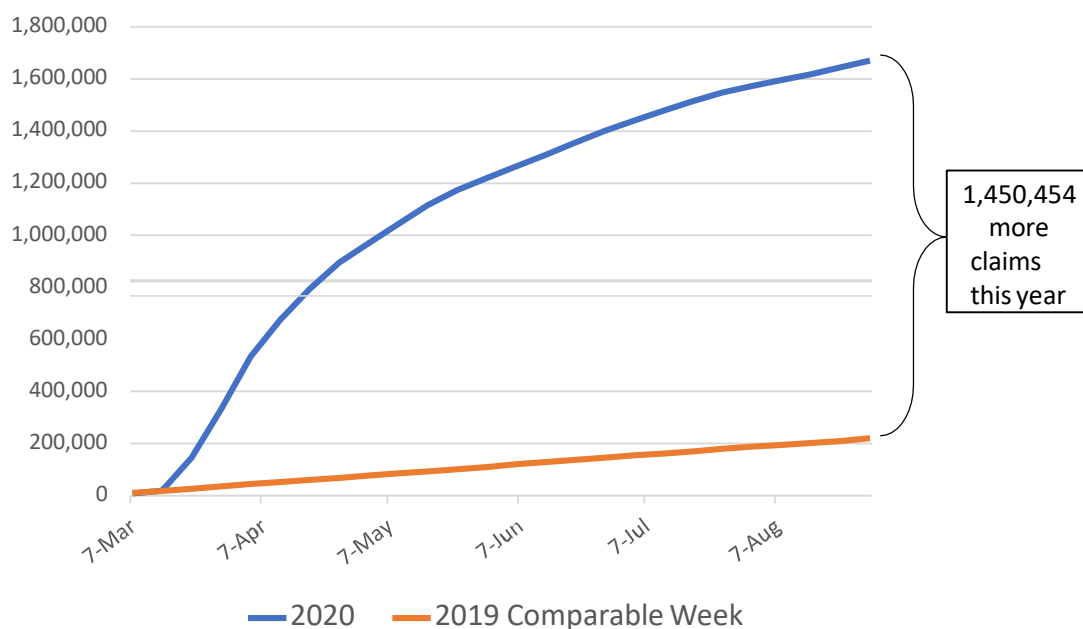
<https://www2.illinois.gov/ides/Pages/LWAI-FAQ.aspx>

Initial Claims in Illinois

From March to August 2020, IDES received 1,671,499 initial Regular UI claims

- We've received 2,134,928 claims across all programs
 - Regular UI, PUA, PEUC, EB

Cumulative Initial Claims Counts for Regular UI
March to August

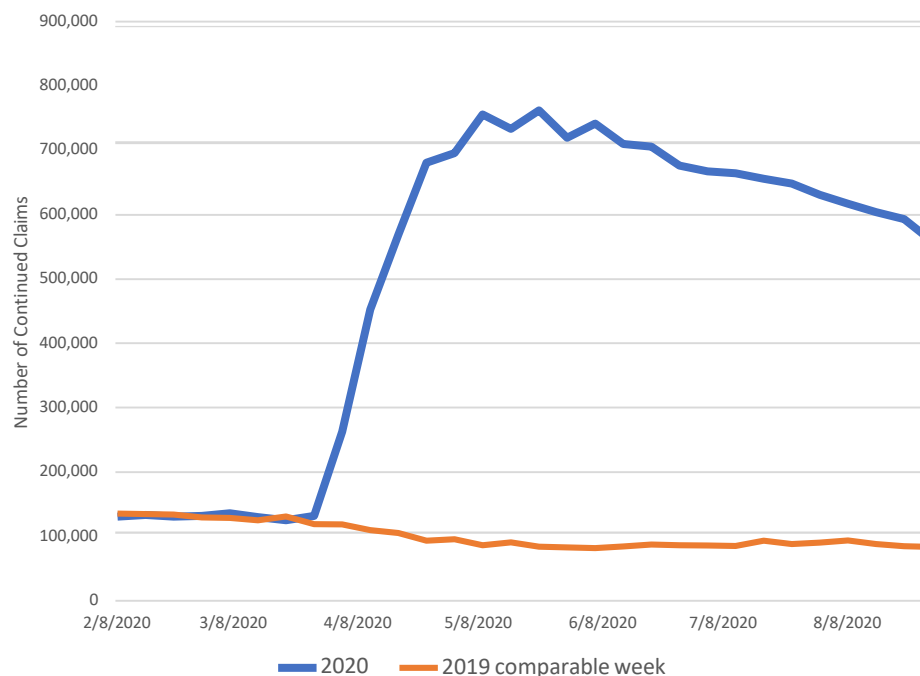


Continued Claims in Illinois

Continued claims represent the persistence of this downturn

- At the end of August, UI continued claims were 6x greater than in 2019
- Top 5 impacted industries:
 - Restaurants
 - Elementary and secondary schools
 - Employment services
 - Hotels
 - Transit and ground transportation

Weekly Continued Claims: Regular UI



Standing Up New Programs

PUA	PEUC	Extended Benefits (EB)	FPUC	LWA
• Stood up program within 6 weeks (April to May 11) • Typical design and implementation would take up to one year • Implemented and maintained web-based program, with support of IDES special projects team	• Integrated new program allowing for 13 weeks of additional benefits into existing claims system	• Triggered on 20 weeks of state EB for those who exhausted 26 weeks of regular UI and 13 weeks of PEUC benefits	• Disbursed FPUC funds starting the week of April 5 • First week allowed by the federal government • From March 29 through the program's expiration, benefits were applied automatically to qualified claimants	• Approved for LWA application on 9/2 • Began paying out benefits on 9/5 • FEMA limiting program to 6 weeks

Services Available to Job Seekers

- Illinois Job Service www.illinoisjoblink.com
Job Postings, Job Search, Resume upload
- Virtual Job Fairs through GetHiredIL
- Illinois Worknet Services www.illinoisworknet.org
www.worknetdupage.org
Virtual Job Seeker Workshops (Resume, Interviewing
Job Search)
Virtual Job Clubs

Unemployment Contact Information

File your claim, certify for benefits, check your payment status

at: www.ides.illinois.gov

Tele-Serve: 1-312-338-4337

Claimant Services: 1-800-244-5631

Call about all questions with UI Claims all programs

Fax Number (for sending ALL documents): 1-217-557-4913

Illinois Department of Employment Security
P.O. Box 19509
Springfield, IL 62794
Phone: (800) 244-5631 · TTY: (800) 244-5631
Fax (217) 557-4913
www.ides.illinois.gov

JOE SMITH
123 MAIN ST
CHICAGO, IL 12345-6789

Date Mailed: 07/10/2015
Claimant ID: 1234564

UI Finding

(Este es un documento importante. Si usted necesita un intérprete, póngase en contacto con el Centro de Servicio al Reclamante al (800) 244-5631)

Dependent Type: None
Payment Method: Pending Debit Card
Last Employer: INDUSTRY, INC
Unemployed Reason: Laid-Off (Lack of Work)

Filing Type: Internet

Last Day Worked: 06/30/2015

Your bi-weekly certification day is: Tuesday

Your first certification date is: 07/21/2015

The best way to certify for benefits is the internet. You can certify for benefits online at www.ides.illinois.gov/certify. You also can certify by telephone by calling (312) 338-4337. These services are available Monday - Friday from 5 a.m. to 7:30 p.m.

You elected to have federal income tax deducted from your unemployment benefits; 10.00% will be withheld and sent to the Internal Revenue Service.

You elected to have state income tax deducted from your unemployment benefits, 4.95% will be withheld and sent to the Illinois Revenue Department.

You have the option of depositing your UI benefit payments directly into your checking account or directly applied to a debit card. To begin the process, visit the IDES website at www.ides.illinois.gov and look for payment options or contact the Agency at the phone number listed above.

Your current payment status is pending debit card. A debit card will be issued to you within the next 7 days. This card must be activated by calling (866) 728-2167 to receive your benefits, please activate as soon as you receive the debit card.

Benefit Year Begin Date: 07/05/2015
Date of Claim: 07/05/2015

Benefit Year End Date: 07/04/2016
Program Type: Regular

Qualifying Period Quarters and Wages Paid

Employer Name	Q2/2014 (\$)	Q3/2014 (\$)	Q4/2014 (\$)	Q1/2015 (\$)
INDUSTRY, INC.	31,629.20	5,271.54	37,669.54	31,457.95

*If any of the wages shown above are not yours, or if there are no wages shown above, contact the Agency at the phone number listed above.

UI Monetary Determination

Weekly Benefit Amount: 426.00 Dependent Allowance: 0.00 Benefit Amount Per Week: \$426.00

Maximum Benefit Balance (Does not include dependency allowance): \$11,076.00

If you think this information is incorrect or require additional information, contact the Agency at the phone number listed above.

Questions